

Mii2 Terms of Warranty

Thank you for choosing an Mii2 scooter!

Introduction

- The warranty is limited to the first buyer only (ownership can be transferred only after paying 150 NIS for confirmation of having received the instructions for use and safe maintenance, as well as device inspection at one of the Mii2 service points only).
- Exercising the warranty rights is conditional on presentation of the original purchase invoice and warranty certificate that indicates the chassis number.
- Product warranty is valid as of the date specified in the purchase invoice.
- Warranty will only be granted to the person whose name appears on the warranty.
- The warranty is conditional on warranty activation on the company's website within up to 7 calendar days as of the date of purchase.
- The product will not be sold and no warranty will be granted to persons under the age of 18.

The warranty includes:

- **Mii2 Model** – 12-month warranty on electrical malfunctions concerning the engine, battery, gas handle and controller.
- **Stand Model** – 12-months warranty on electrical malfunctions concerning the engine, battery, gas handle and brake lever.
- **Yoo2 Model** – 12-month warranty on electrical malfunctions concerning the engine, battery, controller and gas handle. 3-month warranty on lighting system malfunctions. 60-month warranty on the chassis.
- **Stand 2.0 Model** – 12-month warranty on electrical malfunctions concerning the engine, battery, controller and gas handle. 3-month warranty on lighting system malfunctions. 60-month warranty on the chassis.

Full Disclosure

- The warranty is conditional on performing mandatory periodic maintenance with the first maintenance to be carried out two weeks after purchasing, and then once every 500 km, at Mii2 service centers only, throughout the entire lifespan of the device. This condition is mandatory for safe use even after the warranty period!
- Warranty realization and maintenance will only be performed at one of the Mii2 service centers listed on the company's website.
- Transporting the device to and from the service center is under the responsibility and at the expense of the customer only.
- Mii2 undertakes to handle any malfunction within 7 business days as of the date of receiving the device at the service center, provided that the customer agrees to the repair/maintenance.
- Mii2 reserves the right to provide the customer with an alternative device, if necessary.
- For the avoidance of doubt, the number of days it takes to handle the malfunction and/or the number of days using a replacement device will not be added to the original warranty period.

- It should be clarified that even of replacing a part within the warranty period, Mii2 will not grant the customer an additional warranty period beyond the original term of warranty.
- It is hereby clarified that Mii2 undertakes to provide original parts upon repairing the device. In addition, any defective part that is replaced will remain in Mii2's possession for quality control and/or recycling and proper handling of hazardous materials.
- Mii2 may cancel the warranty following the customer's refusal to handle a system that impairs the rider's safety and the environment and/or in case of physical/verbal violence on the customer's part.

The warranty will not apply in the following cases:

- Periodic maintenance treatments were not performed on time, or if the device is in poor maintenance condition dangerous to the rider and the environment.
- Any maintenance/repair of the device or any part thereof by an external entity that is not authorized and specified on the Mii2 website will revoke the warranty.
- The device was used for commercial purposes, including leasing/deliveries/towing or transportation of freight/competitive or sporting use.
- The device was connected/exposed to any external component and/or a non-original component or spare part that were not made by Mii2, including a non-original charger.
- The device or part thereof was damaged as a result of an accident, external physical trauma, weather damage or water/corrosion damage as a result of contact with water or being near the sea.
- The device or part thereof was damaged as a result of use that does not fit the nature of the device or deviates from any use that is not a "careful and legal motion on urban roads."
- Cosmetic defect or damage only.
- Any damage stemming from an overload, including damage to the controller, engine and chassis due to the scooter being ridden by more than one rider simultaneously, transporting/towing a freight, exceeding the permitted weight, failure to maintain proper air pressure.
- Warranty does not apply to damage, loss or breakage of the plastic components, including the throttle, charging socket, wings and mudguards, headlights, display screen and activation buttons.
- Warranty does not apply to perishable components, including the brake system, tires, inner tubes, cables, sensors, fuses, grips, brake levers, brake pads, anti-slip stickers.
- Warranty does not apply to bending or breakage of the aluminum parts, including fork, handlebars, folding mechanism (this type of failure always stems from an overload due to an additional rider or aggressive use that does not match the nature of reasonable use, such as sidewalk jumping, riding over a hole/obstacle at high speed or applying torque on the handlebars when braking).
- Warranty does not apply to the tread surface.
- Fracture/crack in the body or part of the device.

Buyer's Consent

- By signing this document, the customer agrees that Mii2 is not responsible for any indebtedness or fine, or traffic report that may apply to the device owner or the rider, or holder of the device, due to its use.
- The scooter owner shall obtain a third party insurance and/or insurance and/or any relevant licensing required, and shall act in accordance with any law and regulation.

- For the avoidance of doubt Mii2 is not responsible towards the buyer or rider for any possible damage, including bodily harm and property damage.
- It is explicitly agreed that Mii2's warranty is limited, at the most, only to the cost of repair and/or part/spare part replacement, and Mii2 is released by the buyer from any responsibility for any financial loss and/or prevention of profit and/or any consequential damage that may be caused to the buyer due to a an improper action of the product, or while the product is at Mii2's facilities for service purposes or any other reason.
- By signing this document, the buyer declares that the terms of warranty have been explained to him, that he has carefully read all the terms of warranty specified in this letter of warranty, and that he has fully understood them.
- By signing this document, the buyer agrees to all the terms of warranty specified in this letter of warranty.

Buyer's Statement

- I hereby undertake to use the device in accordance with Mii2's instructions and the law.
- I am aware that the device is intended for use in public spaces suitable for this device or similar.
- I am aware that the legal speed of the device is 25 kilometers per hour. It is strictly prohibited to perform any action with the device that will change its maximum speed.
- I am aware using the device requires using personal protective equipment, including a helmet and reflective vest, knee and elbow pads, riding gloves and other wearable protective accessories.
- I hereby undertake to check the integrity of the brakes, lighting and chassis components after each ride.
- I hereby undertake not to use a mobile phone or headphones while riding.
- I hereby undertake not to use the device under the influence of alcohol or prohibited substances.
- I hereby undertake not to ride with an additional rider.
- I shall be solely responsible for the use of the device, and I confirm that I shall not present any claim, demand or lawsuit against Mii2 for any damage caused to me or a third party due to using the device.
- I am aware that there is no possibility to receive a monetary credit or to return the goods, including a scooter or accessory that were removed from their original packaging and/or installed on the scooter.
- I hereby undertake to indemnify Mii2 for any expense, indebtedness, financial charge or loss incurred by it in respect of any claim, demand or lawsuit against them by a third party for any harm or damage caused to it due to my use of the device.
- I am aware that the speed and range data presented in the promotion are laboratory data only, conducted in accordance with optimal riding conditions on a leveled plain surface, with a rider weighing up to 75 kg.

In case of theft, accident or any other extraordinary event, please report immediately to service@mii2.it.